

Which benefits are insured?

Trip cancellation

| The dancollation | | | | |
|---|---|--|--|--|
| Cancellation costs if trip not started | up to selected trip price extended reasons for cancellation | | | |
| If the policy is taken out later than 3 days after booking the trip, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God). | | | | |
| Trip curtailment | | | | |
| 2. Reimbursement of booked but unused travel services | up to selected trip price | | | |
| Delayed arrival | | | | |
| 3. Reimbursement of additional costs of overnight accommodation and | un to € 600 - | | | |

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|---|---------------------------|--|--|--|
| 2. Reimbursement of booked but unused travel services | up to selected trip price | | | |
| Delayed arrival | | | | |
| Reimbursement of additional costs of overnight accommodation and meals during the outward journey | up to € 600 | | | |
| Involuntary extension of holiday | | | | |
| Reimbursement of additional costs of overnight accommodation and meals at the holiday destination | up to € 3,000 | | | |
| Search and rescue including helicopter rescue | | | | |
| Search and rescue costs in the event of an accident, or in the event of distress in the mountains or at sea | up to € 10,000 | | | |
| Benefits following an accident | | | | |
| 6. Transport to hospital | up to 100 % | | | |
| 7. Costs of initial medical treatment | up to € 1,000 | | | |
| 8. Home transport or additional return travel costs | up to € 1,000 | | | |
| 9. Collection of vehicle following loss of driver | up to € 1,000 | | | |
| 24 hour emergency call and immediate assistance | yes | | | |

The sums insured stated in the schedule of benefits limit the insurer's liability for all insured events. If you take out Hotel Cancellation Premium for several persons travelling together, the sums insured apply to all persons jointly.

Where does the insurance cover apply?

The insurance cover applies within geographical Europe, Russia, all the Mediterranean states and islands, Jordan, Madeira, the Azores and the Canary Islands, with the exception of Syria and Crimea.

Which contractual bases apply?

The contractual basis are the EUROPÄISCHE Travel Insurance Conditions for the Hotel Industry 2021 (ERV-RVB Hotel Industry 2021). Austrian law applies.

Premiums

for one trip up to 31 days in Europe

| Trip price up to | Premium | Trip price up to | Premium |
|------------------|---------|------------------|---------|
| € 200 | € 17 | € 3,000 | € 205 |
| € 300 | € 22 | € 3,500 | € 237 |
| € 400 | € 29 | € 4,000 | € 269 |
| € 500 | € 36 | € 4,500 | € 300 |
| € 600 | € 43 | € 5,000 | € 334 |
| € 800 | € 57 | € 6,000 | € 400 |
| € 1,000 | € 72 | € 7,000 | € 466 |
| € 1,200 | € 86 | € 8,000 | € 532 |
| € 1,400 | € 99 | € 9,000 | € 598 |
| € 1,600 | € 112 | € 10,000 | € 664 |
| € 1,800 | € 125 | € 12,000 | € 840 |
| € 2,000 | € 138 | € 15,000 | € 1,050 |
| € 2,500 | € 171 | € 18,000 | € 1,260 |

If you are taking out Hotel Cancellation Premium for more than one person travelling together, please select the premium for the trip price (incl. any additional booked benefits and travel expenses) for all persons.

Please note that the maximum sum for trip cancellation per booking/event insured is € 18,000.-.

What has to be done if claim occurs?

Please notify insured events as soon as possible, by

- Online Claim Report at
 - https://www.europaeische.at/en/service/claim
- E-Mail to schaden@europaeische.at
- Post to Europäische Reiseversicherung AG Claims-Management Kratochwilestraße 4, A-1220 Vienna

In the event of an **emergency**, please contact us as soon as possible on the **24-hour emergency number**:

+43/1/50 444 00

If you have any **questions**, our Claims-Management is also available by telephone: Tel: +43/1/317 25 00-73901.

Who is the insurer?

Europäische Reiseversicherung AG,

Registered office in Vienna. Kratochwjlestraße 4, A-1220 Vienna <u>Tel.:</u> +43/1/317 25 00, <u>E-Mail:</u> info@europaeische.at

www.europaeische.at, Commercial register HG Wien FN 55418y.

Our information sheet on data is available at europaeische.at/datenschutz or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.

The Europäische Reiseversicherung AG belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026.

/ Mag. Wolfgang Lackner

Mag. (FH) Andreas Sturmlechner